D57 STRATEGIC COMMUNICATIONS PLAN 2010 – 2012

Strategic Objective:

Operate in a framework that promotes a climate of trust, honesty, and respect among all district stakeholders

Related Key Goal:

District 57 will develop a Strategic Communications Plan that links to the District Strategic Plan while embedding a communication infrastructure, a focus on internal communication, and an expanded outreach with external audiences in all District initiative and program action plans.

Action Plan 1: Enhance Communication Between Home and School

- Identify District's Key Messages and unify approach to providing District news through building newsletters and web sites
- Emphasize school building-level communication as a major communication thrust
- Enhance People Programs Interpersonal Connections, Opinion Leader Network
- Conduct bi-annual Parent Satisfaction Surveys
- Increase feedback devices
- Increase parent portal opportunities
- Enhance communication with non-English speaking populations
- Review and update the crisis communication plan
- Continue to engage parents in the Strategic Planning Process
- Revamp and reduce the frequency of School Digest

Action Plan 2: Improve Internal Communications

- Continue to publish Board Summary Notes
- Develop fact sheets for critical issues
- Conduct bi-annual Staff Satisfaction Surveys
- Planned visibility for the superintendent in the buildings
- Continue all staff addresses by superintendent
- Continue collaboration with Faculty Leadership

Action Plan 3: Increase the Use of Electronic Communications

- Establish and support an infrastructure for communication
- Increase membership and communication through District and School listservs
- Make all communications available electronically

Action Plan 4: Effectively Brand and Market the District

- Emphasize the role of employees as ambassadors
- Expand communication with senior citizens and community leaders
- Revise District mission statement and update District logo; place on all correspondence